Drug and Alcohol Clinical Units

Drug and Alcohol Triage and Referral Service (DATARS)
1300 660 059

Is the first point of contact for referrals to Hunter New England Local Health District Drug and Alcohol Clinical Services.

Drug and Alcohol Information
Initial triage screening to identify an individual’s clinical needs
Referral to Drug and Alcohol Services and coordination of first assessment appointment as available
Referral to other appropriate services

Lakeview Withdrawal Management Service
Withdrawal management services for alcohol and other drugs within a supportive inpatient setting

Medication Assisted Treatment Options
Methadone and Buprenorphine substitution treatment & case management for opioid dependant people

Stimulant Treatment Program (Mon – Fri)
Assessment and treatment of people with stimulant drug use issues

Newcastle Cannabis Clinic (Mon - Fri)
Assessment and treatment of people with cannabis use issues

Drug and Alcohol Community Counsellors
Are located in most regions, providing assessment, counselling, and outpatient management for persons affected by Drug and Alcohol use.

Associated Services
Information, support and counselling

Alcohol & Drug Information Service – ADIS Ph: 1800 422 599
- State-wide 24 hour telephone advice, information and referral service

Quit line Ph: 13 78 48
- 24 hour quit smoking information and counselling

Alcoholics Anonymous Ph: (02) 4962 3844

Al-Anon Ph: (02) 4969 3889
A fellowship of relatives and friends of alcoholics

Narcotics Anonymous (Hunter) Ph: 1300 652 820

Nar-Anon Ph: (02) 4958 5589
A fellowship of relatives and friends of people with a drug problem

Family Drug Support Hotline Local Call Cost Ph: 1300 368 186
Self-help family group
Drug & Alcohol Clinical Units

Aboriginal and Torres Strait Islander Drug & Alcohol Services

- Aboriginal and Torres Strait Islander Drug & Alcohol staff are located in most areas / Drug and Alcohol Units.
- Provides assessments, information, education, referrals to counselling, consultation with hospitals, local Doctors and Aboriginal Medical Services as well as other health professionals.
- Strategies are designed to help people make choices that minimise the harm to themselves, their families and their community. We provide a culturally appropriate and sensitive service.

Harm Minimisation Program (Needle Syringe Program)
HNE Health area wide service Ph: (02) 4016 4519
Provision of sterile injecting equipment to reduce the transmission of blood borne viruses including HIV/Hep C and brief interventions/referrals

MERIT Program (Magistrates Early Referral Into Treatment)
Court Diversion program (Freecall) 1800 055 655
Newcastle Ph: (02) 4923 6830
Tamworth Ph: (02) 6766 8081

Adult Drug Court Program
Specialist court for offenders who are dependent on drugs. Drug Courts aim to assist drug-dependent offenders to overcome both their drug dependence and their criminal offending.
(Freecall) 1800 055 655
Newcastle Ph: (02) 4923 6830

Non-Government Agencies

Upper Hunter Drug & Alcohol Service Ph: (02) 6543 2677
Drug and alcohol assessment, counselling and treatment

Freeman House (St Vincent De Paul) Ph: (02) 6772 4475 (02) 6772 2168
Residential and community based program for adults experiencing homelessness and/or addiction

Headspace
Newcastle Ph: (02) 4929 4201
Maitland Ph: (02) 4931 1000
Tamworth Ph: (02) 6762 9290
Headspace centres provide support, information and advice to young people aged 12 to 25.

Lifeline Australia Ph: 13 11 14
Calvary Mater Newcastle Alcohol & Drug Unit  
Ph: 02 4014 4796

- Assessment and treatment for people with drug and alcohol issues.
- Counselling, family counselling, pharmacotherapy treatment, outpatients programs and outpatient detoxification

Mental Health Contact Centre

Mental Health Line (24 hours)  
Ph: 1800 011 511
Connecting you with the right care

HNE Mental Health and Substance Use Services (MHSUS):

MHSUS @ McAuley Community Team

McAuley Building, Mater Hospital  
Ph: (02) 4033 5600 or 1800 011 511

- Post withdrawal, comorbidity assessment & outpatients group programs for integrated treatment of mental health and substance use issues

Mental Health and Substance Use Unit (MHSUU)

Mental Health Centre, Mater Hospital  
Ph: (02) 4033 5300 or 1800 011 511

- 22 bed acute inpatient comorbidity unit
- Assessment, treatment and referral

Maitland, Cessnock and Hunter Valley – Mental Health Units

Maitland Hospital - Mental Health Unit  
Ph 02 4939 2456 or 1800 011 511
Taree
Manning Base Hospital – Inpatient Unit  
Ph 02 6592 9525 or 1800 011 511
Tamworth
Tamworth Base Hospital – Banksia Unit  
Ph 02 6767 7870 or 1800 011 511
Armidale
Armidale Hospital – Clark Centre  
Ph 02 6776 9628 or 1800 011 511

Aboriginal Medical Services

- Awabakal (Newcastle)  
Ph: (02) 4969 4711
(Free call) 1800 292 225
- TAMS (Tamworth)  
Ph: (02) 6760 2500
- Biripi (Taree)  
Ph: (02) 6552 2154
- Barwon (Moree)  
Ph: (02) 6752 7196
- Armajun (Inverell)  
Ph: (02) 6721 9777
- Walhollow (Caroona)  
Ph: (02) 6747 4854

McAuley Outreach

Ph: (02) 4961 2686
Drug & Alcohol outreach service to families with young children

Salvation Army Residential Care

Ph: (02) 4355 8000
Dooralong Transformation Centre

We Help Ourselves (WHOS) Fellowship

Ph: (02) 4991 7000
Residential rehabilitation service

Wesley Newcastle Youth Services

Ph: (02) 4962 2188
Provides a range of services to young people including drug and alcohol assessment and counselling